

# How do I set up recurring lunch payments?

PayForIt.net gives you the flexibility to set up recurring payments that are automatically processed and billed when certain predetermined conditions are met. Using this feature, your students will not have to worry about an account balance too low to pay for meals.

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## Step 1 – Lunch Menu→Auto-Replenishment

1) To configure recurring payments from the homepage, press <u>Lunch Payments</u> then choose <u>Auto-Replenishment</u>.

Pay	/ <mark>Forl</mark> t.n	let		0	nline	sch	ool pay	/ments					
Home	Add/View Students	History	Fees	Activities	Meal	Lunch	Child Care	S udent Accounts	My Account	Fund Raiser	Help	How Do I	Logout
Welco	me				Ç	Make Lu Auto-Re	unch Payment eplenishment	ノ					
Message	25					Yo pl	our feedback ease take ou	is appreciated; r updated survey.	Start Surve	×			

2) Instructions are displayed to provide assistance, as well as an Instruction link to this PDF.

#### Step 2 - Set the auto-replenishment payment options

3) To set recurring payments for a student, check the <u>Active</u> box.



4) Use the <u>Balance Level</u> dropdown, to choose low dollar amount to use when triggering payments. The dollar amount selected will determine when the replenishment payments are processed.

*Note: If \$5.00 is selected, every time the Student account reaches \$5.00, PayForIt.net will automatically process a new payment.* 

5) Once the balance level has been selected, choose the charge amount. Select the Charge Amount drop down, for the amount to be added to the student account each time a recurring payment is made.

Account	Settings			$\wedge$	
Student ID	Name	Turn Payments On	Balance Level	Charge Amount	Stop Payments After
17325	Amber Colbert Central	V	\$5.00	\$30.00 \$15.00 \$20.00 \$25.00 \$35.00 \$40.00 \$45.00 \$50.00 \$50.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$70.00 \$75.00 \$80.00 \$75.00 \$80.00 \$75.00 \$80.00 \$75.00 \$80.00 \$75.00 \$80.00 \$75.00 \$10.00 \$75.00 \$10.00 \$75.00 \$10.00 \$75.00 \$10.00 \$75.00 \$10.000 \$10.0000 \$10.0000 \$10.0000 \$10.0000 \$10.00000 \$10.00000 \$10.00000 \$10.000000 \$10.00000000000000000000000000000000000	6/01/2012

6) Once the account balance level and charge amount have been set, specify when the recurring payments will end.

Student ID Name		Turn Payments On	Balance Level	1	Char Amou	ge Int	Sto	op Pa Afi	yme ter	nts
<u>17325</u>	Amber Colbert Central	V	\$5.00 🔻	\$	30.00	•	6/01	/2012		
				June 2			2012 🔻 🕨			Pro-
			S	un	Mon	Tue	Wed	Thu	Fri	Sat
				27	28	29	30	31	1	2
				3	4	5	6	7	8	9
				10	11	12	13	14	15	16
				17	18	19	20	21	22	23
				24	25	26	27	28	29	30
				1	2	3	4	5	6	7

NOTE: Most guardians will use the end of the school year as a benchmark for determining this date.

## **Step 3 – Save Changes**

7) After everything has been defined, press the <u>Save Changes</u> button to save the settings.

A	Auto-Replenish Payments													
	Accou	nt Settings												
	Sav	e Changes												
	45													
	Account	Settings Upda	ted Succe	ssfully										
	Student ID	Name	Turn Payments On	Balance Level	Charge Amount	Stop Payments After								
	<u>17325</u>	Amber Colbert Central	V	\$5.00 💌	\$30.00 💌	06/30/2012								

### **General information**

- An email confirmation is sent each time a recurring payment is processed, so that you are aware when the payments are made.
- We do not offer Recurring Payments on our site on a specific day. The account will be automatically replenished when the balance falls below a pre-determined level that you choose. If you choose to manually make the payment, you can set up email options to remind you of low balance, balance reminders with a specific date, please see the "How do I set up Email Options" document.
- The following criteria must be met before an Auto-Replenishment payment will be triggered, and are commonly the cause of a payment not triggering when expected. Please check the following and use the Contact Us if you believe that all of the below is correct, such as the auto-replenishment has not expired, and we will research the issue and get back to you:
  - 1. The student must be Active
  - 2. The Auto-Replenish expiration date must be in the future
  - 3. The account must have an active ACH or CC payment method set up depending on the default payment method.
  - 4. The student's lunch balance must be at or below the value set by the guardian
  - 5. The student's balance must have been updated in the last 3 days
  - 6. The last Auto-Replenishment payment was not processed in the last 3 days
  - 7. The student cannot have an un-posted payment on their account
  - 8. The student cannot have a transaction that was processed in the last 3 days